

Web Site and Email Privacy Policy

Our Commitment to Your Privacy

Privacy is of the utmost importance to Epworth Children & Family Services. Epworth safeguards information that is shared and obtained on our website. Appropriate procedures and secure servers are used. This policy outlines a description of these procedures. If a website visitor shares personal information we will not sell, share, or exchange the information to third parties.

The Information We Collect

Epworth collects and interacts with information provided for various purposes such as employment inquiries, email and telephone requests, and donation submissions. The types of personal information collected at these pages can include:

- First and Last Name
- Address/City/State/ZIP
- Email address
- Phone number (Home and Work)
- Credit/Debit Card Information (collected by 3rd party billing service)

How We Will Use Your Information

Employment inquiries – The employment tab is linked to an external host which houses employment candidate information including personally identifiable information via a secure server.

Emails – We will respond to email inquiries sent to the emails listed on our website and will not share email address information with outside parties.

Donations - When a visitor makes a donation online through the Epworth website, Global Gateway handles the transaction and is responsible for providing online security measures. Global Gateway is PCI compliant meaning that they follow a set of requirements designed to ensure a secure environment when processing, storing or transmitting credit card information. Additionally, Epworth will also list your name in our quarterly newsletter and annual report unless you use the provided checkbox to remain anonymous. When you are placing a donation in honor or memory of another person, we will list that person's name in our quarterly newsletter and annual report, unless you use the provided checkbox to remain anonymous.

Privacy of Children

Epworth's website is designed for a general audience. It is not the policy of Epworth to intentionally collect information on minors. Minors are asked to not submit any personal information on the website but rather call the child/youth hotline at 800-899-5437 for assistance. Personally identifiable information provided over the phone is also safeguarded and not shared with third parties.

Cookies

Our Site and email communications may use "cookies" to enhance User experience. A cookie is a small text file that a website's server places on a user's computer, mobile phone or other device. Users may choose to set their web browser to refuse cookies, or to alert them when cookies are being sent. If they do so, note that some parts of the Site may not function properly.

Cookies can transmit information back to the website's server about the browsing activities of the User on the site. This includes information such as pages and content viewed, the time and duration of visits and whether a computer user clicked on an advertisement.

Cookies can also be used to recognize users and maintain data related to a particular individual, including passwords. In some contexts, such as where a number of separate websites participate in a network, cookies can be used to track a computer user across different sites.

Our Commitment to Data Security

Any internet communications are not completely secure and are subject to errors or malfunctions in transmissions or storage. Therefore, Epworth cannot guarantee complete security but does ensure that it takes appropriate actions to prevent such occurrences and safeguards all information submitted on its website.

How to Contact Us

If you wish to discontinue receipt of postal mail or email, if you have questions or concerns regarding the privacy policy as outlined here on our website, or to correct factual errors in your personally identifiable information please contact us at development@epworth.org or (314) 961-5618. To protect your privacy and security, we will also take reasonable steps to verify your identity before granting access or making corrections

Use of the Epworth website signifies acceptance of this privacy policy. Epworth reserves the right to modify its website and privacy policy at any time without notice